

**Q: I was told moving on base you had to keep your grass cut not only because it looks nice but for snakes and bugs. Yet there are so many lawn that are not mowed that are occupied homes! My neighbors are AWFUL about their lawn up keep an have only mowed only 2 times this summer. Their grass is always up to my knees! So we called housing and they told us they would handle it. Which it was taken care of, but weeks later they had yet to mow again so we called housing again and this time were told, there was nothing they could do that there are contractors that were hired to take care of these situation, if there are then they are not doing their jobs. I have already seen a few snakes and having my neighbor's lawn up past the fence make it hard to go in our back yard and scary for our dogs! Is there someone that we can contact or who is supposed to be keeping up on this?**

The housing office is the right agency to discuss this with. They have an inspector working full time to identify problem areas. Folks who are cited are reported to their First Sergeant. While I'm unfamiliar with this specific case, you may also consider that these folks may be in need of a neighbor's help--emergency leave, deployment, etc. I'd discuss with them directly.

**Q: I recently took advantage of the free oil change for deployed spouses being offered by the auto skills shop on base. As much as I appreciate the generosity I am extremely disappointed in the quality.**

I got my oil changed about a month ago and recently was leaving on a month long trip driving through multiple states alone with my 3 young children. Luckily, I had the foresight to have a friend do a pre check on my car before leaving. My brand new tires were dangerously over inflated by over 15 psi. Typically our tires are at 34 psi. It even says directly on my tire not to exceed 40 psi. My tires were inflated between 51-53 psi. I am not sure how much permanent damage was done to my tires during that time period, but that concern doesn't even compare to the thoughts of what could have happened.

If they are going to offer this service for deployed families I would like this to be brought to their attention so that they are not jeopardizing people's safety.

Thank you for your time.

We passed it on.

**Q: What is current rule for retirees eating there at Bandit Inn? Thanks, seems to be some confusion.**

As of last Fall, retirees are allowed to eat in the dining facility. Active duty take priority in line when they need it.

**Q: My concern is the fitness center. Specifically the women's locker room. Four of the showers are not fully operational. The hard water has clogged the shower heads making one shower have zero water. The drains are clogged with hair and instead of taking a shower you are taking a bath. Shower curtains contain mold, or are missing. It just seems that the list is growing vs shrinking. I've spoken with the fitness staff and the answer they give for the past 6 months is there's a workorder. These issues have continued to build for 6 months plus. With all the money we've spent on equipment in the gym the facility should be better cared for. The**

**cardio theater is shrinking in size over the past four years. We are down tvs and many of the tv transmitters on the machine only allow for one channel of your lucky.**

Based on your inquiry, the fitness center has improved their cleaning process and ordered the part required to fix the three broken shower clamps. I dropped in to check it out (escorted of course) Friday and it looked good with most showers clean and operational.

**Q: I live in centennial housing on base and our trash pickup date is Tuesday. When we have a holiday or an off day on Monday trash pickup gets delayed a day for everyone. This is the way it's been for a very long time and we should all know to delay putting out your trash for a day, but still many of the people still put their trash on normal pickup times. By doing this I have noticed trash cans end up tipped over and spill or the lids fly off in the south Dakota winds we have. My questions is, is there anything you can do to let more people know or put a regulation on when trash can be put out on the street. I know I don't care for my neighbors garbage being on my lawn; and more importantly the trash that litters the entire base.**

All collection times scheduled after a holiday (within the same week) will take place one day later than normal. For example, during the week of Labor Day, ALL collection times for the entire week will be pushed back one day.